

Standard Limited Warranty Terms and Conditions

1. Coverage

Canon Marketing (Philippines), Inc. (hereinafter referred to as "CMP") is a corporation duly registered under Philippine laws having its registered office at 7F Commerce and Industry Plaza, 1030 Campus corner Park Avenues, McKinley Hill, Taguig City, Metro Manila, Philippines 1634. This product is imported, marketed and sold by CMP, either directly or through its authorized partners, within the Philippine territory are covered by this warranty ("Product"). There is no warranty for accessories and consumables.

CMP warrants that the Product, when operated with normal usage and regular recommended service, shall be free from material manufacturing defects in materials and workmanship until the expiration of the warranty period. Accessories, consumables, and consumable parts are not covered by this limited warranty. For the complete list of Customer Care Centers and Authorized Service Centers, please visit <https://ph.canon> or contact our Customer Care hotline at (+632) 8884-9000 or our toll-free hotline 1-800-10-884-9000.

2. Duration

The standard warranty period from CMP for Products shall be twelve (12) months commencing upon the date of invoice. The Product upgrades, if any, are warranted from delivery until the end of the warranty period for the Product into which such upgrades are installed. Please register the serial number of your unit in **Canon App** to check if your unit qualifies for an extended warranty.

For printer models G5070, G6070, G7070, GM2070, and GM4070, warranty is 2 years or 30,000 pages whichever comes first.

For printer models GX5070, GX3070, GX4070, GX6070, and GX7070, warranty is 2 years or 30,000 pages whichever comes first. Maintenance Cartridge (MC-G01 and MC-G03) is considered consumables and is not covered by warranty.

For printer models G1010, G2010, G3010, and G4010, warranty is 2 years and no print page count.

For printer models, G570 and G670, warranty is 1 year or 5000 pages whichever comes first. Maintenance Cartridge (MC-G02) is considered consumables and is not covered by warranty.

For printer models G1737, G2770, G3770, G1730, G2730, G3730 and G4770, warranty is 2 years and no print page count. Maintenance Cartridge (MC-G04) is considered consumables and is not covered by warranty.

For printer models G3780 and G4780, warranty is 2 years and no print page count. Maintenance Cartridge (MC-G07) is considered consumables and is not covered by warranty.

If the ownership of the Product is transferred to another end user, the new owner may claim warranty for the remainder of the warranty period. Proof of purchase shall be required as a pre-condition for warranty claims.

3. Remedies

CMP's entire liability and the customer's exclusive remedies under the warranties described herein shall be for CMP, at its option, to repair or to replace the defective parts of the Product. CMP reserves the right to use re-engineered parts, with performance parameter equivalent to similar new parts, for performing the warranty services. All replaced parts shall be

returned to and become the property of CMP. In the event of repairs or replacement of any parts, the warranty of the Product shall thereafter continue only for the unexpired period of the standard warranty. CMP shall have no liability hereunder after expiration of the applicable warranty period.

4. Exclusions

Warranty does not cover problems that arise from (a) accident or neglect by end-user or any third party; (b) any third party items or services with which the Product is used or other causes beyond CMP's control; (c) installation, operation or use not in accordance with CMP's instructions or the applicable user manual; (d) use in an environment, in a manner, or for a purpose for which the Product was not designed; (e) modification, alteration or repair by anyone other than CMP or its authorized representatives; and (f) causes attributable to normal wear and tear.

Warranty shall be rendered null and void if (a) the model number or serial number sticker of the Product is removed, mutilated or tampered; (b) non-original, counterfeit, or duplicate consumable(s), as well as compatibles and refills, are used; (c) any accessory, other than those supplied by CMP or its authorized partners, are used; or (d) damage is caused by liquid spillage, or entry or infestation by any insect, vermin or foreign object in the Product.

5. Disclaimer

EXCEPT AS EXPRESSLY STATED HEREIN, CMP (INCLUDING ITS AUTHORIZED PARTNERS) MAKES NO OTHER EXPRESS WARRANTIES, WRITTEN OR ORAL, AND DISCLAIMS ALL IMPLIED WARRANTIES. INsofar as PERMITTED UNDER APPLICABLE LAW, ALL OTHER WARRANTIES ARE SPECIFICALLY EXCLUDED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND ANY WARRANTY THAT THE OPERATION OF THE PRODUCT WILL BE UNINTERRUPTED OR ERROR-FREE.

ONLY PRODUCTS IMPORTED BY CMP AND SOLD BY CMP OR ITS AUTHORIZED PARTNERS SHALL BE SUBJECT TO WARRANTY.

6. Limitation of Liability

CMP'S TOTAL LIABILITY FOR ANY CLAIM OF ANY TYPE WHATSOEVER, ARISING OUT OF THE PRODUCT PROVIDED HEREUNDER, SHALL BE LIMITED TO PROVEN DIRECT DAMAGES IN AN AMOUNT NOT TO EXCEED (a) THE PRICE OF THE PRODUCT OR (b) THE COST OF REPAIR OR REPLACEMENT CHARGES, WHICHEVER IS LOWER.

IN NO EVENT SHALL CMP BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, OR INDIRECT DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, REVENUES, DATA AND/OR USE), EVEN IF ADVISED OF THE POSSIBILITY THEREOF.

7. Governing Law

Any dispute arising from or in connection with this limited warranty shall be governed by and construed in accordance with the laws of the Republic of the Philippines. The parties submit to the exclusive jurisdiction of the courts of the City of Taguig.